



**OFFICE OF INFORMATION SERVICES**

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**DATE:** July 26, 2006

**TO:** All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and  
Demonstration Organizations Systems Staff

**FROM:** Henry Chao /s/  
MA/Part D Implementation Manager

**SUBJECT:** **Special TRR Communication – Week-at-a-Glance**  
**July 31<sup>th</sup> through August 4<sup>th</sup>**

The following describes the Special TRRs that CMS is preparing to send to Plans during the week of July 31, 2006. The focus of these TRRs is described below. Only Plans with transactions/beneficiaries that are impacted by the specific conditions of each cleanup will receive a file.

Target dates for the Special TRRs are provided, however Plans should be aware that system resources and other factors might alter this schedule. The MMAHelp Desk will communicate any changes to the schedule that occur after this memo is published to Plans.

*Monday, July 31, 2006*

**Special Cleanup TRR**

This TRR will address a number of conditions, some of which have been the subject of the regular Monday “cleanup” TRRs in the past. This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D31.TRWEEKD

1. Locked Beneficiaries – transactions receiving TRC165, because of beneficiary records being locked by CMS, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC. Plans should not receive TRC165.
2. Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
  - a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
  - b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC199, which will be sent to the Plans on August 1st.

*Tuesday, August 1, 2006*

**Special Reject TRR**

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200608.D01.TRWEEKD

As has been the process in the past, CMS will produce a Special Reject TRR as referred to above. Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC199 - Rejected, Returned to Plan for additional research. After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

*Wednesday, August 2, 2006*

**Special TRR – Reprocessing of Disenrollment Transactions**

This Special TRR is focused on addressing issues specific to disenrollments associated with the Date of Death and Entitlement. This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200608.D02.TRWEEKD

The specific situations are described below:

- 1) Beneficiaries who passed away and were disenrolled on the last day of the prior month will be reprocessed. Plans should expect to see the enrollment effective date changed to the last day of the month in which the beneficiary passed away.

As a result of this reprocessing, Plans will receive TRC 011- Enrollment Accepted, along with a TRC 018- Automatic Disenrollment for the appropriate date. Plans will also receive a payment adjustment for one month.

- 2) Discrepancies with the Date of Death between the MARx and MBD systems could have caused the beneficiaries with established enrollment periods to be disenrolled or could have resulted in enrollment transaction rejections. This TRR focuses on reprocessing those beneficiaries who were disenrolled due to an inaccurate Date of Death; failed enrollment transactions were addressed with a prior clean up.

As a result of this reprocessing, Plans should expect to see either the beneficiary successfully enrolled (TRC 011- Enrollment Accepted); or rejected with a legitimate reject code. Multiple TRCs may be assigned to a transaction.

- 3) Beneficiaries whose Part A and/or Part B entitlement was mistakenly terminated in the system may have received an auto-disenrollment transaction (TRC 018) in error. The entitlement period(s) for these beneficiaries was re-established and the enrollments have been reprocessed with this special TRR.

As a result of this reprocessing, Plans should expect to see beneficiaries re-enrolled in the plan from which they were disenrolled, along with TRCs indicating that the transactions have been accepted TRC 011 – Enrollment Accepted, or rejected with a legitimate reject code. Multiple TRCs may be assigned to a transaction, but Plans will not receive TRC 165.

Please direct questions or concerns to the MMAHelp Desk at 1-800-927-8069 or [mmahelp@cms.hhs.gov](mailto:mmahelp@cms.hhs.gov).